

**Administration on Aging
and
Centers for Medicare & Medicaid Services**

Aging and Disability Resource Center Grant Program

Organization Name: Iowa Department of Elder Affairs

Project Title: Iowa's Resource Center Initiative

Total Project Period: 7/1/2004 – 6/30/2007

Total Award Amount: \$800,000

Project Contact: Jim Matre, (515) 242-3345

Project's Overall Design:

Iowa will establish a Resource Center that will be accessible to every community by toll-free telephone service, web site access or through service delivery professionals. The state will integrate its internet-based management information system with that of the developmental disabilities system. It will also create an interactive consumer-oriented website to expand to support this "no wrong door" approach to accessing the long-term care system. Information and counseling services will be made available to private-pay individuals.

Target Population:

- Year One – Persons 60 and older
- Year Two & Three – Persons 60 and older and individuals with developmental disabilities

Anticipated Outcomes:

- Empower individuals to make informed choices.
- Streamline access to long-term support.
- Minimize consumer confusion.
- Enhance individual choice.
- Enable policy makers and program administrators to effectively respond to individual need, address system problems, and limit the unnecessary use of high-cost services.

Involvement of Stakeholders and Community Based Organizations:

- Advisory Committee: representatives of all populations served by the Resource Center, community service providers, government and non-governmental agencies, Area Agencies on Aging, Alzheimer's Association, Center for Disabilities and Development, State Health Insurance Assistance Program, Long-Term Care Ombudsman Program, Advocacy groups, Housing organizations, Volunteer groups, Private and public employers, Faith-based service provider, Private philanthropic organizations.
- Partners: Department of Elder Affairs, Department of Human Services, Department of Public Health, Department of Information Technology, Area Agencies on Aging, University of Iowa's Center on Aging, U of Iowa's Center for Disabilities and Development, Iowa's Seamless Delivery System Project and Real Choice project.